

THE HOME ENERGY SAVING GIVEAWAY



DROP-IN FOR:

Free energy savings kits
for savings £200+ per year
+ hourly workshops on how to
install them plus other ways
to save around your home

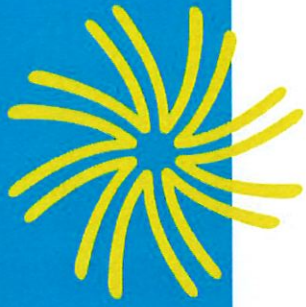
Free 1:1 energy advice
+ assessment for financial
support & heated blankets,
gillets and toys

Free food & drink

March 13 & 14 (2 - 8pm)
March 15 (10am - 4:30pm)

**at 2000 COMMUNITY
ACTION CENTRE
199-201 Grove St
London SE8 3PG**

Find out more:
www.selce.org.uk/giveaway



SOUTH EAST LONDON COMMUNITY ENERGY

www.selce.org.uk

SELCE's ENERGY ADVICE SERVICES

We provide free, expert, independent, one-to-one energy advice, such as:

- Offering impartial advice on how to pay less for electricity and gas
- Giving you advice about energy debt
- Advocating to energy suppliers on client's behalf
- Guiding through applying for discounts and grants (e.g. white goods, home retrofit, boilers)
- Explaining how to make homes more energy efficient

Selce deliver energy advice via:

- 1:1 phone advice
- Drop-in energy cafes, for in person 1:1
- Pre-booked in-person appointments at Selce's offices in Greenwich
- Workshops for community groups

Following on from those services, to eligible households, we offer:

- Home visits to install low-cost energy saving measures, with London Energy Advice Partnership.
- The Heat Doctor: heating system check-ups for private-rental and homeowners on gas properties.

All of our services are free to qualifying low-income or benefit claiming households. We request that people have a bill to hand so that we can give specific advice.

We currently offer advice in English, Spanish, Portuguese, Urdu and Bengali.

HOW TO REFER TO SELCE

You can book an appointment or request a call back:

- Online: www.selce.org.uk/energy-advice
- By phone: [020 4566 5764](tel:02045665764)
- or email: energy.advice@selce.org.uk

Our energy advice phonenumber is open **Monday – Friday 10am – 4:30pm.**

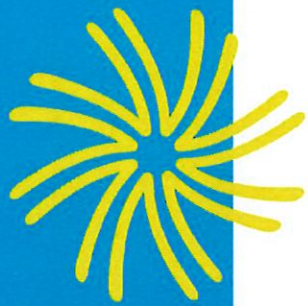
Depending on the time of year, our waiting list can be from **3 – 15 days.**

If you are referring someone who is going to have their electric or gas cut-off, please specify this in the notes.

WORKING IN PARTNERSHIP

If you have a number of clients who can benefit from Selce's services, there are a number of ways we can help.

- Deliver a short 10-30 information sessions to your community group or staff around the services Selce offers and, for professionals, how to refer. These can be in person or on-line and if time permits can include a Q&A or some of the content of our Energy Advice Workshop of particular relevance.
- Deliver an energy advice workshop to your community group (or staff if they would benefit from our service too) for top-level advice.
 - o These interactive workshops cover available discounts and grants, debt discussion, free and low-cost things people can do around the home to reduce energy and water usage and waste.
 - o These workshops need a focused room, chairs and a table. And, if possible, though not necessary a projector.
 - o They work best with 5-20 attendees.
 - o These can last 45-90 minutes, depending on participant engagement and available time.
 - o This is also useful prior to 1:1 advice.
- Organise a pop-up stall to let your community know about our services.
 - o For this we need a chair at a minimum, and if possible a table.
- Organise a pop-up energy café to deliver 1:1 advice.
 - o These can be added on after a workshop or stand alone.
 - o We ask that you let your clients know in advance that we are coming so that they can bring a bill with them. We can do advance sign-up for slots, but they are not necessary.
 - o We can spend between 10-30 minutes with a client and may need to follow up with a phone call.
 - o We need a table and 2 chairs in a public facing space, with some privacy.
 - o We also deliver energy cafes on a regular basis but will run short-term trials to see what the demand may be.
- To set up a data sharing agreement for online referrals. If you would like to set up a data sharing agreement with us, please contact Katherin@selce.org.uk.



**SOUTH EAST LONDON
COMMUNITY ENERGY**
www.selce.org.uk

- To book an info-session, workshop, pop-up energy café or stall please contact flavia@selce.org.uk.

energy advice